



SHA PRIVILEGED
We reward your loyalty

HOW CAN YOU REACH THE DIFFERENT LEVELS OF THE SHA PRIVILEGED PROGRAMME?

Diamond from 7.500 *SHApphires*

Emerald from 3.500 *SHApphires*

Ruby from 1.500 *SHApphires*

Jade from the first stay

HOW CAN YOU GET MORE *SHApphires* TO CHANGE CATEGORY?

In your first visit to SHA Wellness Clinic, you will acquire the status of a SHA Privileged member, becoming part of the SHA family.

Thanks to a simple and automated points system, called SHApphires, you can access the different levels of loyalty and, therefore, the benefits associated to each category.

FOR YOUR STAY

10€



1
SHApphire

RECOMMEND SHA

FOR EACH FRIEND,
RECOMMENDED BY YOU,
WHO STAYS IN SHA



1.000
SHApphires













FREQUENCY

*2 visits or more
in 18 months*



*SHApphires
from the second visit
x 1,5*

BENEFITS PER CATEGORY

| | Jade | Ruby | Emerald | Diamond |
|---|------|------|---------|---------|
|  Welcome pack | ✓ | ✓ | ✓ | ✓ |
|  Exclusive access to offers | ✓ | ✓ | ✓ | ✓ |
|  Late check-out (Subject to availability) | ✓ | ✓ | ✓ | ✓ |
|  Share points with another member of SHA Privileged | ✓ | ✓ | ✓ | ✓ |
|  Free parking | | ✓ | ✓ | ✓ |
|  Upgrade (Benefit subject to availability. Not applicable to SHA Residences or Royal or Presidential suites)* | | | ✓ | ✓ |
|  Discount in SHA Boutique (Benefit not applicable during the sales season. Not combinable with other promotions at SHA Boutique)* | | | 5% | 10% |
|  Discount in Wellness treatments (Benefit not applicable in Clinic Treatments. Not cumulative for other stays and cannot be transferred to another person)* | | | 5% | 10% |
|  Private access to the hydrotherapy circuit (Outside general opening hours. Only for a select number of SHA guests)* | | | | ✓ |
|  Private cinema session (Outside general opening hours. Only for a select number of SHA guests)* | | | | ✓ |
|  Laundry service €50 discount voucher (the service does not include dry cleaning or any textiles that require special washing)* | | | | ✓ |
|  Free room service (Charge for the room service. It can only be requested by the SHA Privileged member)* | | | | ✓ |

* It is not cumulative, so if it is not enjoyed during that stay it will not be accumulated for the next one. It cannot be transferred to other people.

The SHApphires will be automatically assigned to the holder of the reservation. However, if you wish, you can transfer your SHApphires to your companion, so that you both enjoy the same level and the same benefits in future visits.



ALWAYS AVAILABLE TO YOU

If you wish to receive more information about the SHA Privileged program, check your status or category, as well as benefits, you can do so as follows:

During your stay

consulting with our Guest Service team

By email

writing to reservations@shawellnessclinic.com
or loyalty@shawellnessclinic.com

By calling

by calling +34 966 811 199

lifelong health & wellbeing